



ulti group

Preventative Maintenance Program

Extend the lifetime of your doorways and uphold
safety in your workplace

ULTIGROUP.CO.NZ

Minimise repair costs and maximise the ROI of your equipment

Ever since 1993, Ulti Group has been protecting what matters to our customers, with world class door systems, loading systems and warehouse safety systems installed and maintained throughout New Zealand. Even the best systems need to be maintained, and we know how critical productive doorways and loading areas are to the success of your organisation – that's where we can help!

Our extensive onsite experience means our expertise extends to all brands of automatic door operators and dock systems, providing you with a complete and comprehensive level of service and support, throughout your site.

NOT JUST SERVICING

We can also deliver and install:

- High Speed Rapid Doors
- Freezer Doors
- PVC Swing Doors & Curtains
- High Speed Secure Shutter Doors
- Roller Shutter Doors
- Blast Freezer Doors
- Bug Protection Doorways
- Dock Levellers
- Dock Seals/Shelters
- Dock Communication Systems
- Early Warning Light Detection Systems
- Traffic Management Solutions
- Bollard & Barrier Protection

TWO SERVICE PLANS: REACTIVE AND PROACTIVE

Reactive - Ulti Group will provide reactive servicing and maintenance on a non contractual basis. If you have a breakdown or malfunction our service team will respond to your needs. We will be able to rectify most faults with one callout, as our service vehicles are equipped with a comprehensive range of spare parts. If the repair cannot be completed, the doorway will be left in a safe and secure position until service can be completed.

Proactive - The growing regulations of the workplace, care to customers/ staff and inopportune and costly breakdowns makes preventative maintenance an investment not a cost!

Ulti Group makes servicing and maintenance of your products easy, we offer flexible service options and can make flexible agreements covering different servicing schedules, quoted rates and approval requirements.





PREVENTATIVE MAINTENANCE

WHAT IT INVOLVES

Our maintenance programme is carried out by periodic inspections of your equipment; the actual time-frame calculated on the type, age and usage of the equipment involved. The service work is completed by our specialist door technicians at the time frames predetermined by your site. After each service a report is prepared which contains detailed information on the condition of your doors, alerts as to upcoming repairs and recommended upgrades for your consideration and approval. In the initial service contract a service value is determined, with additional approval sought for any works outside the scope of this service.

BENEFITS

Less unexpected, inconvenient and premature breakdowns

- regular servicing reduces costly repairs and call-outs, decreases downtime and helps with keeping consistent environmental, temperature and hygiene control.

Increased security - door function is regularly checked and adjusted for optimal operation

Improved image and working conditions - doors are adjusted to minimise noisy operation which can cause disturbance to customers and staff

Minimised Health & Safety risks - doors are not left to operate dangerously out of adjustment

Priority service - customers with a service programme are given priority attention in the event of call-outs

A DEDICATED TEAM FOR EMERGENCY RESPONSE

The nationwide coverage of Ulti Group's five offices, plus external based contractors, provide you a prompt response to all callouts and emergency response. Ulti's team of technicians are trained and prepared for emergency work and can easily adapt to safety and security requirements onsite.

Client security and public safety are our paramount concern.

WHY YOU CAN RELY ON US

- 0800 call number accessible 24 hours a day
- Nationwide service for all models and brands of Automatic doors and dock systems
- Fully insured, certified technicians
- Agreed work practices, procedures and expectations
- Access to products from multiple manufacturers for replacement parts/products
- Stock held in each branch of critical parts
- Dedicated to working safety and complying with all relevant OH&S regulations
- All technicians are professionally trained to high standards of competency





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